



Lung Cancer Alliance  
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## Phone Buddy Program

Our Phone Buddy Program is a peer-to-peer telephone support program that connects callers to survivor or caregiver volunteers.

There are not nearly enough lung cancer-specific support groups and, in many places, even general cancer support is hard to find. Other challenges make it impossible to attend groups. The Phone Buddy Program can help meet this need.

### The *LCA Phone Buddy Program* is:

- **Easy.** All it takes to be matched with a Phone Buddy Volunteer is a call to our toll-free information line at 1 (800) 298-2436.
- **Customized.** We will ask a series of questions about the caller's experience with lung cancer to make the best match possible. We want to know the kind and stage of lung cancer, treatment information, and what kind of volunteer experience would be most helpful.
- **Fast.** We understand the caller is eager to speak with someone quickly. Once we have the necessary information, we match as soon as possible, typically in less than two days.

### Phone Buddy volunteers are:

- **Diverse.** We have volunteers at all stages and ages.
- **Compassionate.** Our volunteers understand the lung cancer experience and help callers cope by providing hope and support.
- **Screened.** Our volunteers fill out an extensive questionnaire so we know as much about their experiences and preferences as possible.
- **Trained.** We complete a telephone orientation based on the content of our comprehensive Phone Buddy Volunteer Guide. Volunteers receive up-to-date information on treatments, side effects, and the emotional aspects of the disease. They understand it is not their role to provide medical advice and the importance of confidentiality.

### The Phone Buddy Program can help.

If you have questions about the Phone Buddy Program, please call us at 1 (800) 298-2436.

Lung Cancer Alliance's (LCA) programs are made possible by generous support from people like you. Please consider giving back so that others may continue to receive these free services. LCA is a 501 (c) (3) non-profit organization. All donations are tax-deductible to the fully extent permitted by law.

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Lung Cancer Alliance (LCA) is the only national organization to provide advocacy and support exclusively to those diagnosed with or at risk for the disease. Our mission is to lead the movement to reverse decades of stigma and neglect by empowering survivors and their loved ones, raising awareness, and changing health policy. All LCA support services are provided free of charge.