



## Lung Cancer Alliance Support Services:

### What Healthcare Professionals Need to Know

#### Information line

Lung Cancer Educational Materials

LungLoveLink

Phone Buddy Program

Clinical Trial Matching Service

Lung Cancer Alliance's (LCA) programs are made possible by generous support from people like you. Please consider giving back so that others may continue to receive these free services. LCA is a 501 (c) (3) non-profit organization. All donations are tax-deductible to the fully extent permitted by law.

This series was made possible through the generous support of



© 2010 Lung Cancer Alliance

# Toll-Free Lung Cancer Information Line

Our toll-free information line, 1 (800) 298-2436, provides up-to-date, accurate information and referrals for those concerned about their risk for the disease, lung cancer patients, survivors, and their loved ones.

The LCA Toll-Free Information Line is:

- **Accessible.** The line is answered Monday through Friday, 9 a.m. to 5 p.m., Eastern Time. We answer thousands of calls each year for information, support, and referrals.
- **Professional.** The line is staffed by Master's level trained health professionals. LCA does not provide medical advice.
- **Responsive.** Our goal is to answer each call live but when we can't, we usually return calls the same day.
- **Flexible.** We respond to questions and requests about the entire lung cancer experience including:
  - Concerns about risk, early detection, and screening for lung cancer
  - Requests for educational materials from individuals and cancer centers
  - General treatment questions
  - Financial, insurance, and legal issues\*
  - Help for uninsured patients\*
  - Where to go for treatment or to get a second opinion
  - How to find appropriate clinical trials
  - Psychosocial support options
  - End of life issues and questions about hospice
  - How to get involved in LCA programs, advocacy, awareness raising

\*LCA does not offer direct financial or legal assistance but does refer to local and national resources

## LCA's Toll-Free Information Line can help.

If you have questions about the toll-free information line, please call us at 1 (800) 298-2436.

---

Lung Cancer Alliance (LCA) is the only national organization to provide advocacy and support exclusively to those diagnosed with or at risk for the disease. Our mission is to lead the movement to reverse decades of stigma and neglect by empowering survivors and their loved ones, raising awareness, and changing health policy. All LCA support services are provided free of charge.